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Agenda

Key Messages

FY21 Financial Results

Q1 Trading and FY22 Outlook

Strategy Update

Q&A

Key Messages

Jonathan Myers
Chief Executive Officer



















Key Messages



Solid financial performance in FY21 - delivering what we said



Progress against our new strategy - more to do



Working to manage near term cost pressures - and invest behind our brands



Moving through Q1 decline to deliver our financial framework - FY22 another year of progress



Financial flexibility to invest in growth and maintain a sustainable dividend - FY21 up +5%



FY21 Financial Results

Sarah Pollard
Chief Financial Officer





Financial Review

Adjusted EPS growth and dividend increased





Continued Balance Sheet discipline with Net Debt of £30.7m (FY20: £49.2m)

Final dividend of 3.42p, making a total of 6.09p (+5%) for the full year

^{*} continuing operations



Operating and Financial Highlights

Revenue growth, improved profit margins and balance sheet discipline

Adjusted Adjusted Free Cash Flow Revenue **Profit Before Tax** conversion **Operating Margin** £603m +7% growth * £68.6m 11.8% 70% Must Win +60 bps expansion +11% growth Brands +11% growth *

^{*} organic growth shown at constant currency and adjusted for the impact of acquisitions and disposals



Highlights

Carex growth and retained category leadership

Original Source and Imperial Leather decline

Strong Beauty growth

St. Tropez Ashley Graham influencer campaign

Sanctuary Spa performance

E-commerce momentum

Gross margin improved

Europe and Americas

Hygiene demand and Beauty growth, coupled with increased marketing investment



^{*} organic growth shown at constant currency and adjusted for the impact of acquisitions and disposals



Highlights

Cussons Baby remains a market leader in Indonesia

Accessing higher margin Baby categories

Morning Fresh increased market share in Australia

Morning Fresh NPD into adjacent categories

five:am yoghurt divestment

Asia Pacific

Revenue growth across each Must Win Brand and in both key markets



^{*} organic growth shown at constant currency and adjusted for the impact of acquisitions and disposals



Highlights

Revenue growth across all markets / categories

All leading brands grew

Profit margins improved

Higher profitability in PZ Wilmar joint venture

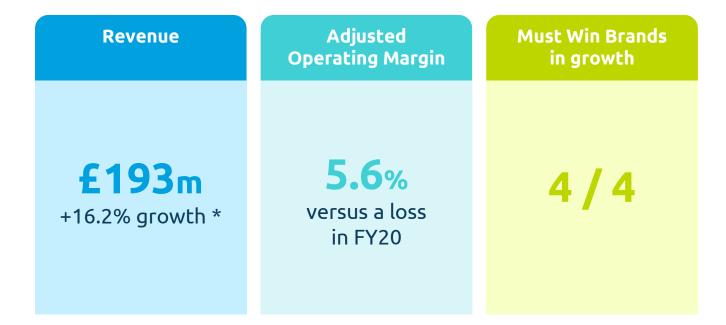
Nutricima milk divestment

Further simplification progressing well

FX headwinds

Africa

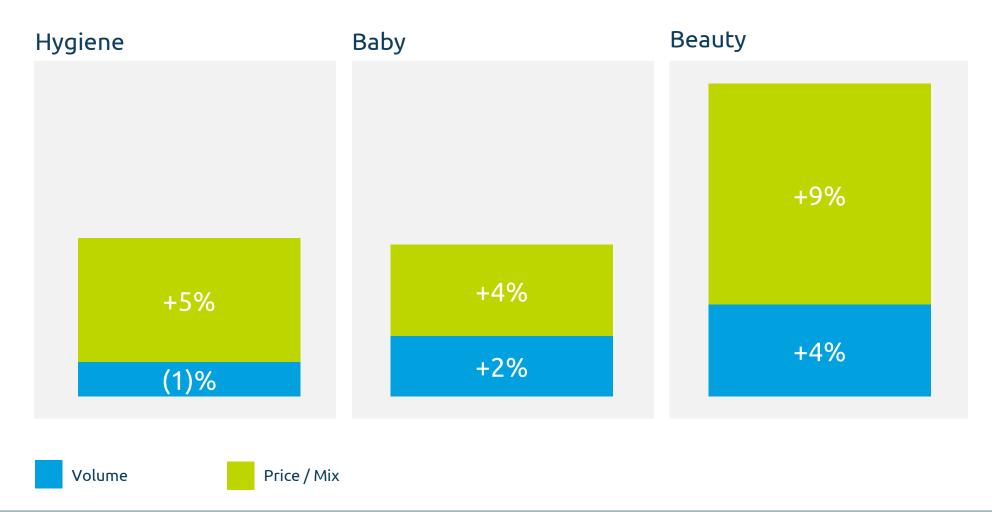
Strong revenue growth and a return to profitability



^{*} organic growth shown at constant currency and adjusted for the impact of acquisitions and disposals. Reported growth +3%

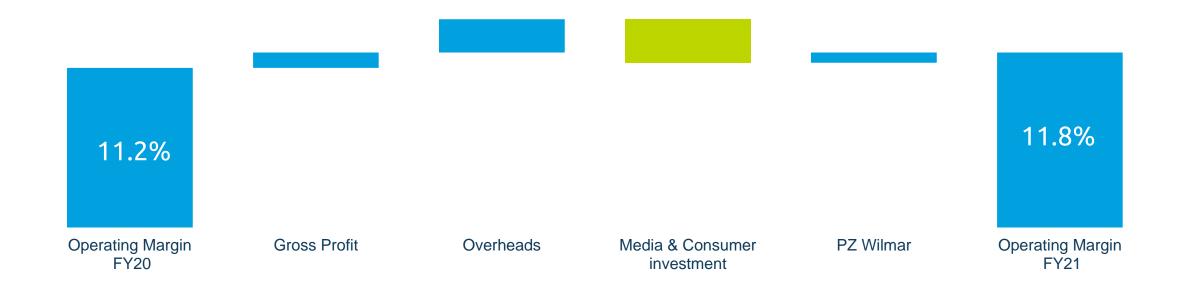


Positive price / mix in all our core categories



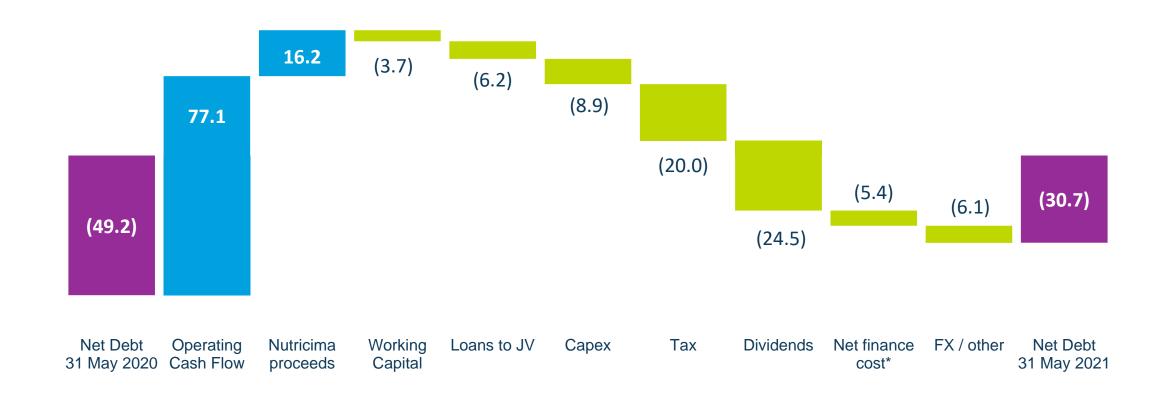


Gross Margin improvement and higher M&C investment





Balance Sheet provides flexibility for increased investment



^{*} including IFRS16 lease payments



Low to mid single-digit sustainable, profitable revenue growth

FY21 was in line with our strategic financial framework



Q1 Update and FY22 Outlook

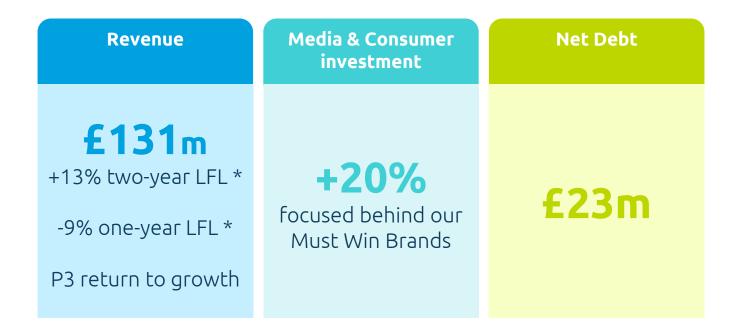
Sarah Pollard
Chief Financial Officer





Q1 up against unprecedented Hygiene demand in FY21

Back in revenue growth by the end of the quarter and continued strategic progress



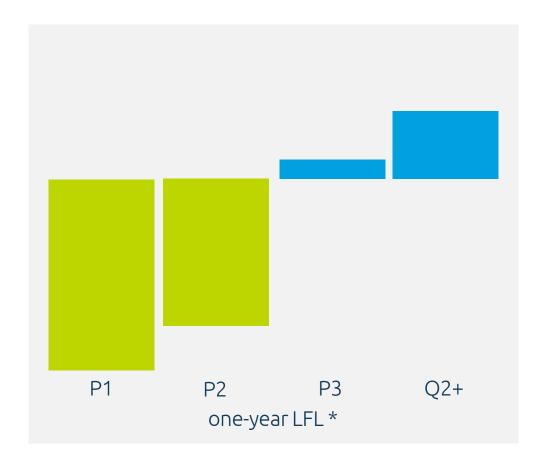
^{*} organic growth shown at constant currency and adjusted for the impact of acquisitions and disposals



Must Win Brands continue their strong momentum

Return to total business revenue growth from Q2



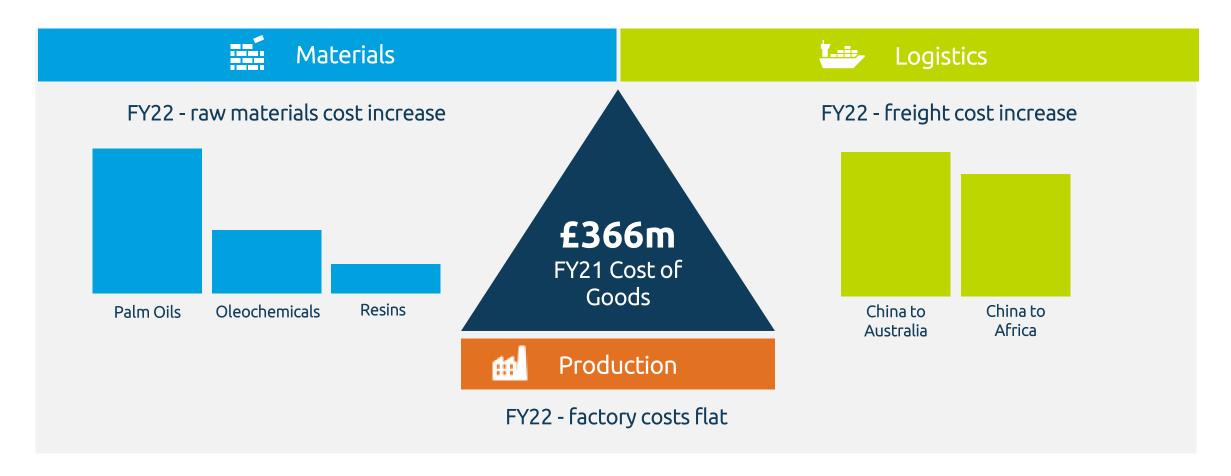


^{*} organic growth shown at constant currency and adjusted for the impact of acquisitions and disposals



Commodity and freight cost headwinds

Estimated COGS inflation of 9-10% in FY22







Co-ordinated plans to protect margins

Accelerating Revenue Growth Management initiatives

UK



Selected price increases

Beauty portfolio mix

Price promotional efficiency

AUSTRALIA / NZ



Selected price increases

Good / Better / Best portfolios

Price promotional efficiency

INDONESIA



leading brands

Driving category mix

Pack Price Architecture

Price increases across all

NIGERIA



Price increases across all leading brands

Driving category mix

Supply Chain cost reduction initiatives across all markets



FY22 Outlook



Expecting a return to revenue growth from Q2



Volatility remains from Covid-19 and supply chain disruption



Co-ordinated efforts underway to navigate commodity and freight cost pressures



Continuing to invest behind our brands



Low to mid single-digit revenue growth and adjusted PBT within current range of expectations

Strategic Update

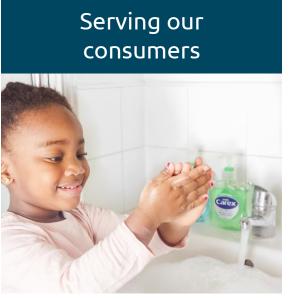
Jonathan Myers
Chief Executive Officer





Delivering for all our stakeholders in difficult times











Building brands for life.

Today and for future generations.

We build brands to serve consumers better with Hygiene, Baby and Beauty at our core Low to mid single-digit sustainable, profitable revenue growth Where to play How to win Cussons Focus on leading brands Growth PZ Cussons in priority markets Growth Wheel Sustainability Culture Leadership Capabilities Dramatically reduce complexity and enable transformation



Focus on leading brands in priority markets

Must Win Brands revenue +11% in FY21

Europe and Americas	Asia Pacific	Africa
Carex	Cussons Baby	Morning Fresh
Original Source	Morning Fresh	Premier
St. Tropez (US)		Joy
St. Tropez (UK)		Cussons Baby
Sanctuary Spa		





Continued strategy in action

Must Win Brands activation



PLANT BASED,

Best in class formulation

Developed in-house

Natural and Sustainable





ATTRACTIVENESS



Driving growth of high margin categories



MEMORABILITY



Strengthened awareness, relevance and brand equity

Disruptive digital-first activation

ST.TROPEZ

SHOPPABILITY



Route to market optimisation

Influencer-led social media activation





Progressing our key strategic initiatives



What we have already done

Further reduced our environmental footprint - water / waste

Started our ambitious journey towards B Corporation certification

Launched Business Code of Conduct

What we will do next

Holistic review of all sustainability metrics, including packaging

Fully develop our roadmap to B-Corp

Engage externally on ESG commitments



Divested Food & Nutrition businesses

Africa simplification - closed electrical retail stores, halved our supplier base, consolidated distribution centres, delisted from Ghana Stock Exchange

Optimise our SKU count

Continue to simplify our Nigeria operations



Continuing to invest in capabilities and evolve our culture



What we have already done	What we will do next
Improved employee engagement scores	Refresh and launch our new values
Defined our new company purpose	Upgrade people processes and systems

Leadership and Capabilities



Joanna Gluzman Chief Sustainability Officer



Andrew Geoghegan Chief Marketing Transformation Officer

Continued to build the Executive Team and appointed new Leaders at all Levels

Invested in Digital resource

Launch internal talent development programmes

Establish Brand Building capabilities and accelerate Revenue Growth Management



Summary



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Progress against our new strategy - more to do



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Moving through Q1 decline to deliver our financial framework - FY22 another year of progress



Financial flexibility to invest in growth and maintain a sustainable dividend - FY21 up +5%

