PZ Cussons’ Supplier Non-Compliance Process

First alert of potential non-compliance with PZ Cussons’ NDPE commitment

Initial investigation to fact check and establish any link to PZ Cussons

- Plantation company has links to one or more suppliers in PZ Cussons’ supply chain
  - PZ Cussons asks its supplier(s) to engage with identified plantation company and request an immediate stop to current land preparation activities
    - Plantation company doesn’t respond or refuses to a Stop Work Order
    - PZ Cussons asks its supplier(s) to remove plantation company from supply chain
      - Commercial relationship reviewed
      - Plantation company required to produce time bound action plan for NDPE compliance, including HCS/HCV and peat requirements
        - Monitoring evidences further clearance before HCS/HCV/peat assessment completed
          - Supplier engagement with plantation company to understand why Stop Work Order was broken
            - Plantation company commits to time bound action plan for NDPE compliance, including HCS/HCV/peat requirements, and to report transparently on progress
              - Monitoring evidences a continuation of the Stop Work Order until HCS/HCV/peat assessment is complete and responsible land development implemented
                - Case closed and resumption of normal supplier status
      - Case closed and resumption of normal supplier status
  - Plantation company has no links to suppliers in PZ Cussons’ supply chain
    - Remains an opportunity for high priority supplier engagement work
      - Plantation company agrees Stop Work Order
        - Has the plantation company been made aware of PZ Cussons’ NDPE commitments?
          - Yes
            - Monitoring evidences a continuation of the Stop Work Order until HCS/HCV/peat assessment completed and responsible land development implemented
              - Case closed and resumption of normal supplier status
          - No
            - Plantation company provides evidence that disprove the non-compliance allegation
              - Case closed and resumption of normal supplier status

Commercial relationship reviewed

Plantation company refuses to continue with Stop Work Order

PZ Cussons asks its supplier(s) to remove plantation company from supply chain

Case closed and resumption of normal supplier status