

2023 FULL YEAR RESULTS

26 SEPTEMBER 2023

AGENDA

- 1 Introduction
- 2 Financial review
- 3 Strategic update
- 4 Summary
- 5 Q&A



KEY MESSAGES



BUILDING A HIGHER GROWTH, HIGHER MARGIN, SIMPLER AND MORE SUSTAINABLE BUSINESS

1

Third consecutive year of LFL revenue growth

2

Navigating near-term external uncertainties

3

Progress against the strategy

4

FY24 priorities are clear

5

Attractive long-term opportunities



SUMMARY FINANCIALS



SOLID FINANCIAL PERFORMANCE IN THE CONTEXT OF ONGOING EXTERNAL VOLATILITY AND UNCERTAINTY



GROUP REVENUE



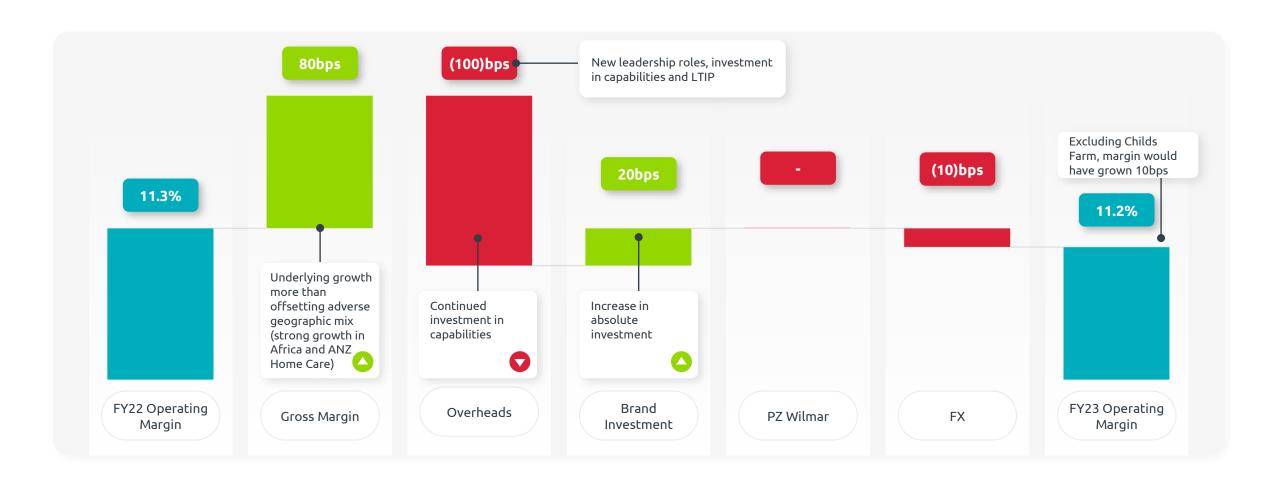
REVENUE GROWTH LED BY AFRICA AND CHILDS FARM ACQUISITION



MARGIN BRIDGE



GROSS MARGIN EXPANSION FUNDING INVESTMENTS



SEGMENTAL PERFORMANCE: EUROPE AND THE AMERICAS



SIGNIFICANTLY IMPROVED TRENDS IN H2 WITH MARGIN IN LINE WITH GUIDANCE

£m, unless otherwise stated	FY22	H1 23	H2 23	FY23	Total revenue growth driven primarily by Childs Farm
Revenue	193.0	99.5	106.3	205.8	Decline in UK Washing & Bathing - category of 3% ¹
LFL revenue growth	(12.3)%	(6.0)%	5.4%	(0.5)%	Improved H2 trend reflecting the pricing action taken in H1 and improved
Operating profit	35.0	9.5	19.8	29.3	St.Tropez trends
Operating profit margin	18.1%	9.5%	18.6%	14.2%	Improved H2 margin trend due to better revenue momentum and phasing of cost inflation
Change	(590)bps	(1,110)bps	260bps	(390)bps	phosning of cost initiation

Must Win Brands

















Financial review

EUROPE AND THE AMERICAS: UK WASHING & BATHING TRENDS



FY23 REVENUE DRIVEN BY UNDERLYING CATEGORY TRENDS. Q1 TRENDING POSITIVELY

	Shower	Hand hygiene	Bath	Bar soap
Market Size	£0.4bn	£0.2bn	£0.1bn	£0.1bn
Largest brands	ORIGINAL SOURCE	Carex	IMPERIAL LEATHER CISSONS	IMPERIAL LEATHER MOTERIAL LEATHER MOTERIAL MOTER
FY23 growth Brand	• • • • • • • • • • • • • • • • • • •	•	•	•
Q1 growth Brand	△	Improver to low sir digit decl	ngle Asswith	in Q1

Based upon IRI All Outlets plus Kantar Discount Channels, value sales growth, MAT to 11 June 2023 and 12 weeks to

The largest brand within each category is shown, but most categories contain multiple brands and most brands, including Sanctuary Spa, are in multiple categories.

SEGMENTAL PERFORMANCE: APAC



STRONG REVENUE AND MARGIN GROWTH

£m, unless otherwise stated	FY22	H1 23	H2 23	FY23		
Revenue	173.8	102.2	88.5	190.7	Very strong revenue growth and share gains in Australia	
LFL revenue growth	3.0%	7.5%	1.1%	4.4%	ilidollesia decline due lo collsullei	
Operating profit	20.9	15.4	12.1	27.5	spending and de-stocking	
Operating profit margin	12.0%	15.1%	13.7%	14.4%		
Change	90bps	220bps	250bps	240bps •	Operating margin increase driven by revenue growth and productivity	

Must Win Brands





Priority markets





Financial review

SEGMENTAL PERFORMANCE: AFRICA



FURTHER REVENUE AND PROFIT GROWTH DESPITE MACRO CHALLENGES

£m, unless otherwise stated	FY22	H1 23	H2 23	FY23	LFL revenue driven by further distribution gains and multiple price	
Revenue	222.0	133.2	123.1	256.3	increases throughout the year	
LFL revenue growth	22.3%	15.6%	11.7%	13.4%	Each of our major brands reported double digit LFL growth	
Operating profit	22.3	15.8	21.4	37.2	Operating profit would be £22.5m based on post devaluation FX rates ¹	
Operating profit margin	10.0%	11.9%	17.4%	14.5%		
Change	440bps	<i>370bps</i>	510bps	450bps •	Third consecutive year of profit improvement	

Must Win Brands









Priority markets



CASH FLOW AND NET DEBT



NET CASH POSITION DRIVEN BY OPERATING PROFIT AND DISPOSALS, PARTLY OFFSET BY ADVERSE FX



¹Net debt / (Cash) is shown excluding leases.

² Approximately £200m cash in Naira within Nigeria based on balance sheet exchange rate of NGN/GBP=577.

³ £4.5m included in 'FX and other' comprises repayments of finance leases and re-financing fees.

FY24 NIGERIA OUTLOOK





SIGNIFICANT MACRO CHALLENGES, BUT MITIGATING ACTIONS WELL UNDERWAY

Underlying challenges

Consumer spending power significantly reduced

Increased input costs due to FX movements

Challenges in obtaining sufficient USD

Ongoing difficulty in repatriating cash from Nigeria

Mitigation

Price/mix growth

Operational improvements and simplification

Cost base optimisation

Financial review

Strategic, operational and financial benefits from buy-out and de-list

Summary

FY24 OUTLOOK



A FOURTH YEAR OF LFL REVENUE GROWTH, AND STRONG CONSTANT CURRENCY OPERATING PROFIT GROWTH



Continued LFL revenue growth



Strong constant currency operating profit growth



Operating profit in the range of market expectations





Nigeria devaluation implications

Naira £15m year on year adverse **FX impact** to operating profit



Net finance cost driven by Naira cash levels and deposit rates



Group ETR and non-controlling interest affected by Nigeria profit

Financial review





OUR STRATEGY IN SUMMARY









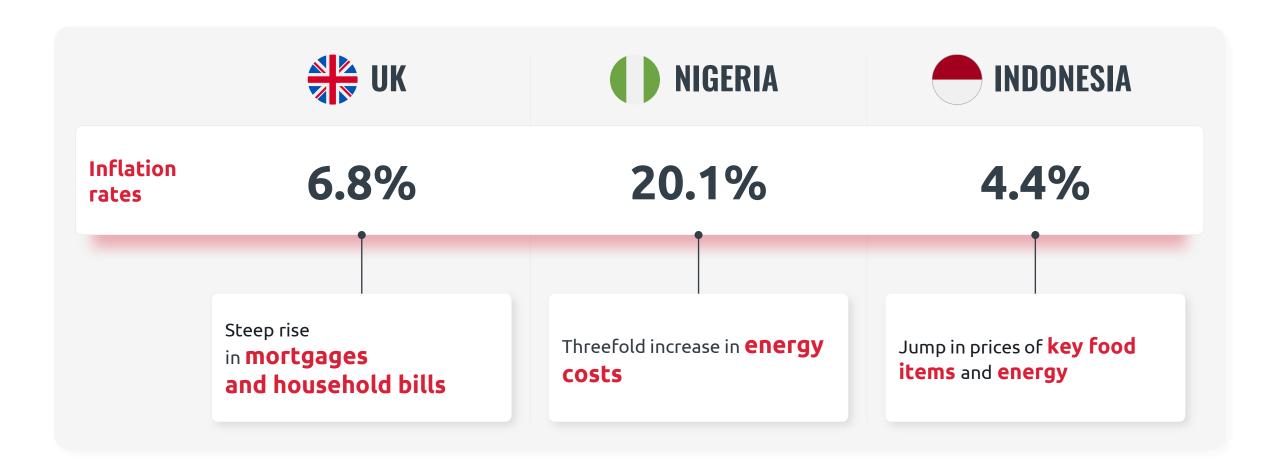




SERVING THE COST-CONSCIOUS CONSUMER



CONSUMERS ACROSS OUR PRIORITY MARKETS HAVE BEEN UNDER PRESSURE FROM COST INFLATION



SERVING THE COST-CONSCIOUS CONSUMER (CONTINUED)



BRINGING BETTER VALUE TO CONSUMERS ACROSS THE VALUE SPECTRUM

Leveraging the portfolio and innovation











- Launch of value brand offering everyday great prices
- Already the 4th largest liquid soap brand

Pack-price architecture across markets



- Seeking to accelerate liquid wash segment
- Hitting key price points of Rp 5,000 and Rp 10,000



REDUCING COMPLEXITY THROUGH SIMPLIFYING THE SUPPLY CHAIN



WE ARE TRANSFORMING OUR SUPPLY CHAIN TO DRIVE INNOVATION, EFFICIENCY AND CAPABILITY



Overall transformation benefits identified

Improved efficiency and quality

£2-3m annualised saving

Cash proceeds from sale of the Thai factory¹

Introduction Financial review

POSITIONING NIGERIA TO DRIVE FUTURE GROWTH





WE ARE CONTINUING TO SIMPLIFY AND STRENGTHEN OUR PRESENCE IN NIGERIA

Operational improvements

Total stores covered up by **50%**



Number of Golden Stores¹ **x6 vs. last year**



Active SKU count in **Family Care halved** over the last two years



Non-performing tail brands **cut by 1/3**



Corporate simplification

Buy-out and de-listing provides strategic flexibility to maximise opportunities and mitigate risks

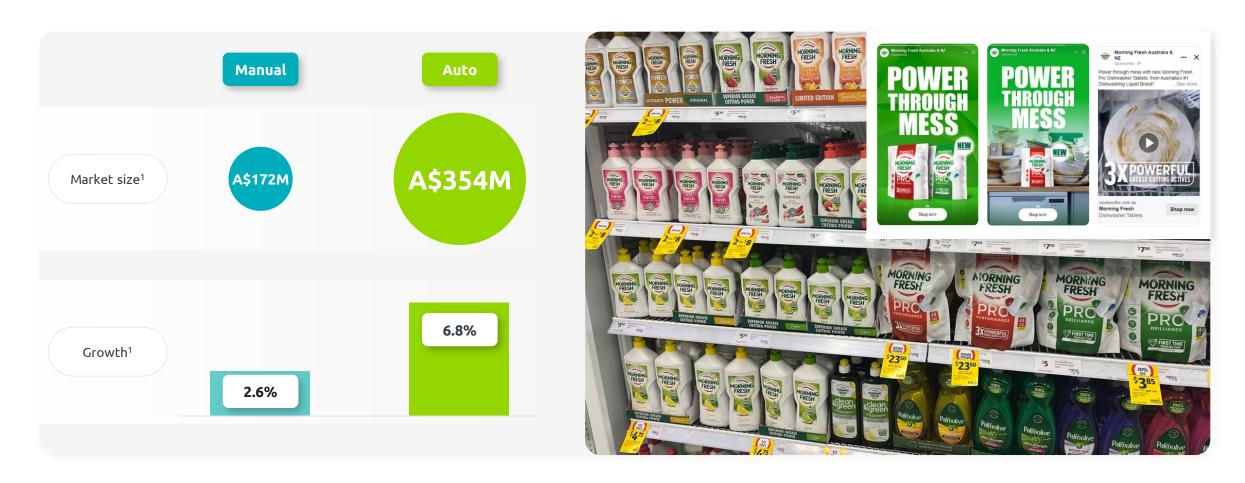
Better enables local management focus

Reduced regulatory burden and cost

ADJACENCY EXPANSION



EARLY SUCCESS IN MOVING MORNING FRESH IN TO THE AUTO DISHWASH CATEGORY



GEOGRAPHIC EXPANSION





ORIGINAL SOURCE LAUNCH IN SPAIN

Launched in July 2023



Market size of **£300m**



Already in over **1,700 stores**



Marketing focused on social and Out-of-Home











GEOGRAPHIC EXPANSION





IMPERIAL LEATHER SHOWER GEL LAUNCH IN THAILAND

Launched in **July 2023**



Strong social launch with key influencers



Market size of £200m



Leveraging existing leading position in bar soap



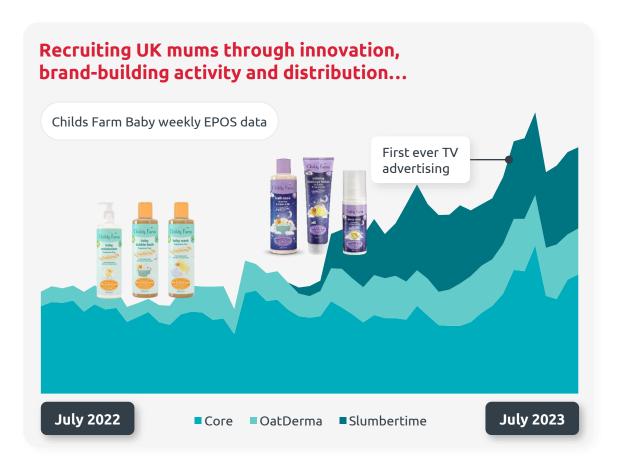




CHILDS FARM ACQUISITION



SUCCESSFULLY GROWING CHILDS FARM UNDER OUR OWNERSHIP THROUGH UK AND INTERNATIONAL EXPANSION





Introduction Financial review

Strategic update

Summary

OUR SCORECARD SO FAR....



BUILDING A HIGHER GROWTH, HIGHER MARGIN, SIMPLER AND MORE SUSTAINABLE BUSINESS



BUILD Brands

Re-launch of several brands Investment in Brand Building muscle



SERVE CONSUMERS

Navigated consumer headwinds

Adjacency and geographic growth



REDUCE COMPLEXITY

Supply Chain transformation Returned Nigeria

to profitability



DEVELOP PEOPLE

Strengthened team Reset company

values



GROW SUSTAINABLY

Sustainability targets established and progressing well

Acquisition of Childs Farm

WE KNOW THERE IS MORE WORK TO DO



WE ARE FOCUSED ON 4 PRIORITIES OVER THE NEXT 12 MONTHS

Further simplifying and strengthening Nigeria

Returning the UK to sustainable, profitable growth



3 Driving further expansion from the core



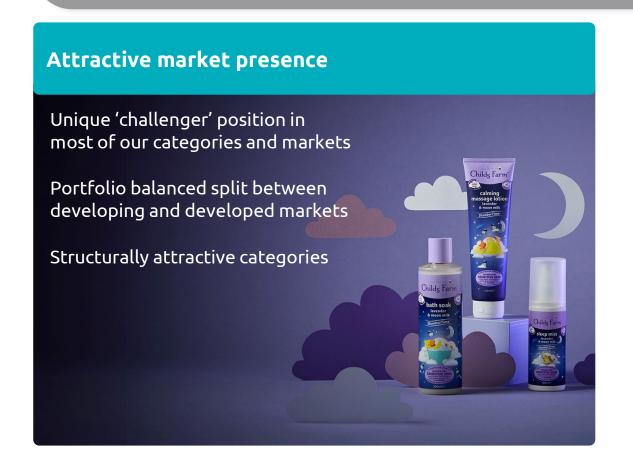
Continuing to transform capabilities



LONG-TERM OPPORTUNITIES



LONG-TERM OPPORTUNITIES GIVEN THE ATTRACTIVE MARKET PRESENCE AND STRENGTH OF OUR BRANDS





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APPENDIX



GLOSSARY



Term	Definition
Adjusted net debt	Cash, short-term deposits and current asset investments, less bank overdrafts and borrowings. Excludes IFRS 16 lease liabilities
Adjusted earnings per share	Earnings per share from continuing operations adjusted for the impact of adjusting items
В Согр	A B Corp is a company that has been certified by the non-profit organisation B Lab as meeting rigorous standards of environmental, social and governance performance, accountability and transparency
Brand Investment	An operating cost related to our investment in brands (previously 'Media & Consumer')
Adjusted operating profit	Operating profit continuing operations adjusted for the impact of adjusting items
Employee wellbeing	% score based upon a set of questions within our annual survey of employees
ETR	Effective Tax Rate
Free cash flow	Cash generated from operations less capital expenditure
Free cash flow conversion	Free cash flow as a % of adjusted EBITDA from continuing operations
Like for like ('LFL')	Growth on the prior year at constant currency, excluding the impact of disposals and acquisitions, and adjusting for the number of reporting days in the period
Must Win Brands	The brands in which we place greater investment and focus. They comprise: Carex, Childs Farm (acquired in March 2022), Cussons Baby, Joy, Morning Fresh, Original Source, Premier, Sanctuary Spa and St Tropez
Portfolio Brands	The brands we operate which are not Must Win Brands
PZ Cussons Growth Wheel	Our 'repeatable model' for driving commercial execution, comprising 'Consumability', 'Attractiveness', 'Shoppability' and 'Memorability'
Revenue Growth Management ('RGM')	Maximising revenue through ensuring optimised price points across customers and channels and across different product sizes
SKUs	Stock keeping unit
Through the line	Marketing campaign incorporating both mass reach and targeted activity

FOREIGN EXCHANGE ANALYSIS



Em	% FY23 revenue	FY22 average	FY23 average	Revenue impact (£m)
GBP	27%	1.00	1.00	-
NGN	35%	558	536	8.0
AUD	14%	1.84	1.78	2.7
IDR	11%	19,331	18,174	4.7
USD	7%	1.35	1.20	4.2
Other	6%	-	-	(3.9) ¹
Total	100%			15.7

IMPACT OF NAIRA DEVALUATION ON FY23 FINANCIALS



£m	At reported rates	At July/August 2023 average rates	Difference	Operating profit would have been £14.7m lower had the average rates	
Group operating profit	73.3	58.6	(14.7)	across July and August 2023 been us to translated the FY23 results	
Group cash and equivalents	256.4	174.6	(81.8)		
Africa revenue	256.3	153.6	(102.7)		
Africa operating profit	37.2	22.5	(14.7)		