

2024 HALF YEAR RESULTS

7 FEBRUARY 2024

pz
Cussons



AGENDA

Introduction

Financial review

Strategic update

Summary

Q&A



BUILDING A HIGHER GROWTH, HIGHER MARGIN, SIMPLER AND MORE SUSTAINABLE BUSINESS

1

Underlying strategic progress

The turnaround in UK Personal Care and continued ANZ growth reflect the Group's progress.

2

Managing Nigeria volatility

Our interventions have significantly mitigated, but not fully offset, the unprecedented financial impact of the Naira devaluation.

3

Addressing Beauty challenges head on

Measures are already in place to address Beauty underperformance.

4

Confident in long-term opportunities

Our brands have leading market positions and we operate in attractive markets and categories.

FINANCIAL REVIEW

SARAH POLLARD - CHIEF FINANCIAL OFFICER

SUMMARY FINANCIALS

REPORTED RESULTS ARE MATERIALLY IMPACTED BY THE NAIRA DEVALUATION



<i>£m unless otherwise stated</i>		H1 FY24	H1 FY23	
Revenue		277.1	336.9	17.8% (£59.8m) reported revenue decline of which £52.9m attributable to Naira devaluation
LFL revenue growth (%)		2.2%	6.1%	Nine consecutive quarters of LFL revenue growth
Operating profit	Constant currency growth of 17%	30.6	33.2	
Operating profit margin (%)		11.0%	9.9%	
Statutory operating (loss)/ profit		(89.7)	39.2	See slide 6
Profit before tax		26.1	34.5	24.3% decline in PBT
Earnings per share		4.32p	5.16p	16.3% decline in EPS due to lower ETR and non-controlling interest
Dividend per share (p)	Dividend reduced following Naira devaluation	1.50p	2.67	
Free cash flow		20.0	4.2	Improvement in net working capital
Net (debt) / cash		(96.7)	(35.7)	Increased net debt following £103m devaluation of cash in Nigeria (see slide 12)

Like for like ('LFL') growth adjusts for constant currency and excludes the impact of disposals and acquisitions. All items are shown on an Adjusted basis unless otherwise stated. Net (debt) / cash is shown before IFRS16 lease liabilities.

Introduction

Financial review

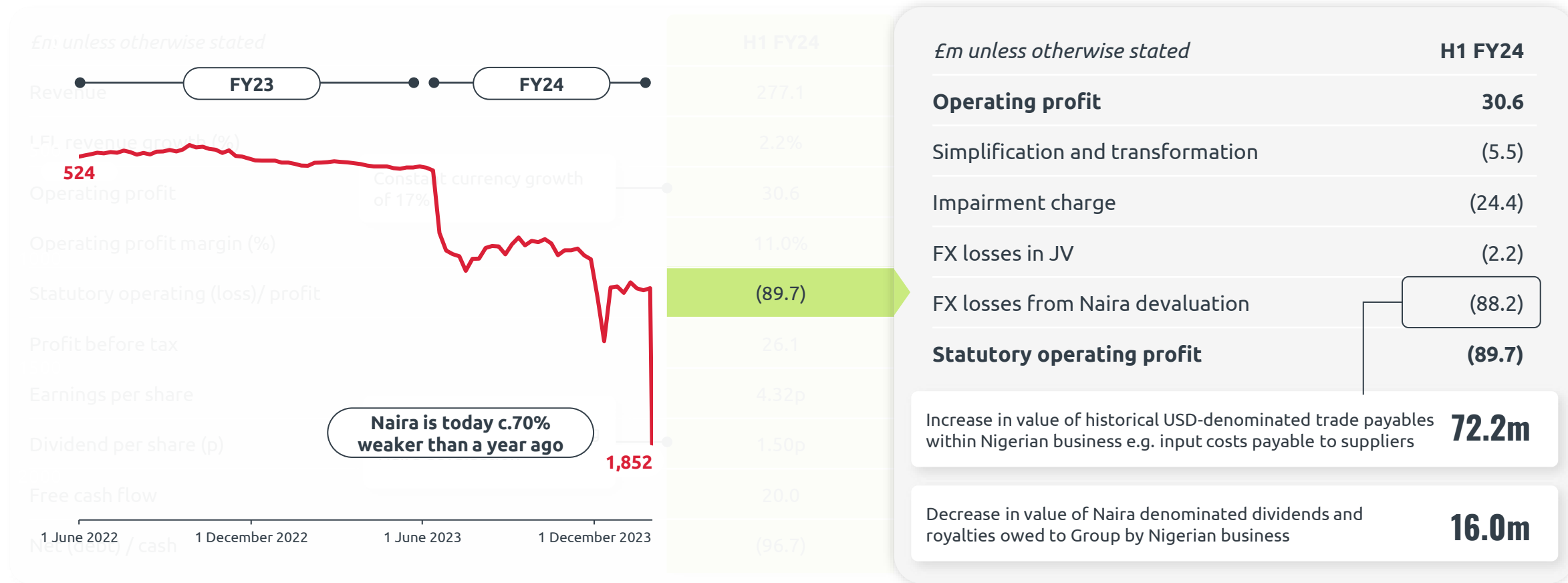
Strategic update

Summary

5

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Introduction

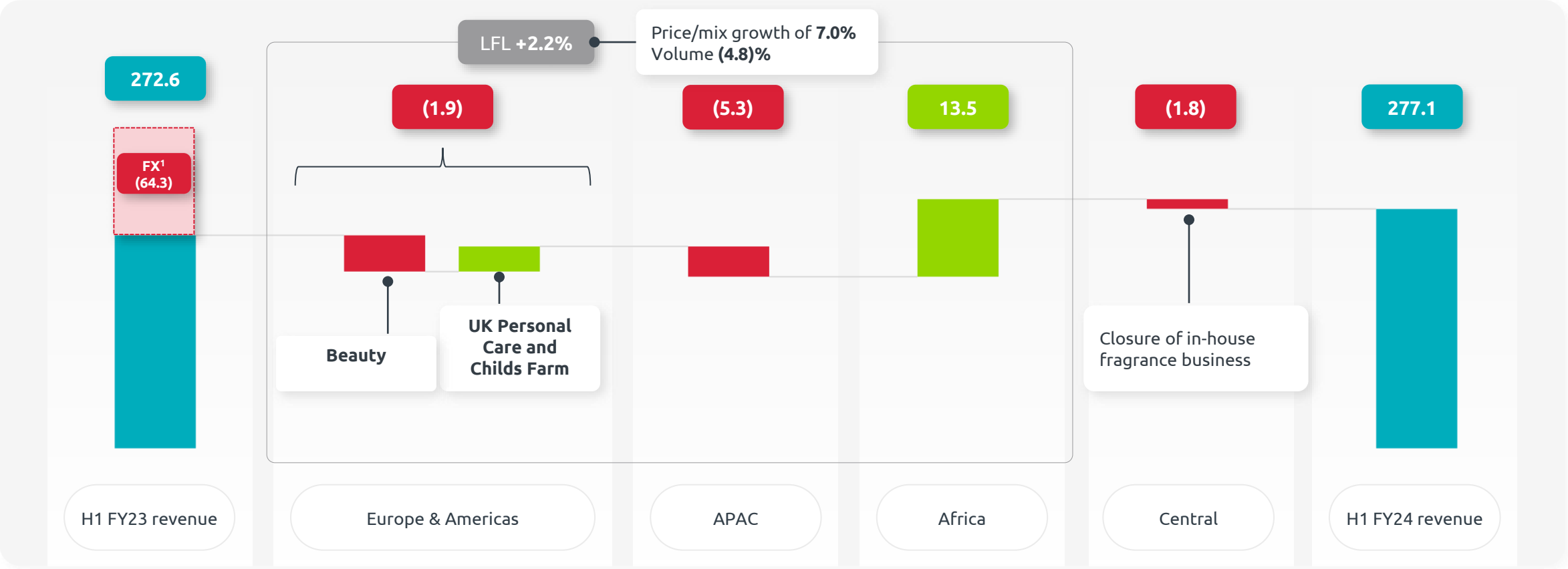
Financial review

Strategic update

Summary

GROUP REVENUE

CONSTANT CURRENCY REVENUE GROWTH DRIVEN BY GROWTH IN AFRICA AND UK PERSONAL CARE



Amounts in £m.
1 - Details are provided in the appendix.

OPERATING PROFIT

GROWTH IN OPERATING PROFIT AND MARGIN ACROSS EACH REGION



SEGMENTAL PERFORMANCE: EUROPE AND THE AMERICAS

STRONG MARGIN GROWTH DRIVEN BY UK PERSONAL CARE PARTIALLY OFFSET BY A DECLINE IN BEAUTY REVENUE



£m unless otherwise stated

	H1 FY24	H1 FY23	
Revenue	97.2	99.5	● Growth in UK Personal Care and Childs Farm partially offset by decline in Beauty
LFL revenue growth	(1.9)%	(6.0)%	
Operating profit	12.4	9.5	
Operating profit margin	12.8%	9.5%	● Improved margin due to price/mix improvements initiated during FY23
Change	330bps	(1100bps)	

Must Win Brands



ST.TROPEZ



Priority markets



SEGMENTAL PERFORMANCE: APAC

CONTINUED STRONG MARGIN GROWTH DRIVEN BY ANZ

£m unless otherwise stated

	H1 FY24	H1 FY23
Revenue	88.8	102.2
LFL revenue growth	(6.0)%	7.5%
Operating profit	15.7	15.4
Operating profit margin	17.7%	15.1%
Change	260bps	220bps



ANZ: Continued growth driven by Morning Fresh and Radiant



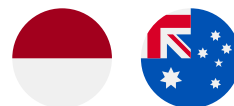
Indonesia: Revenue decline due to decline in consumer spend and competitiveness in category as well as our focus on higher-margin segments

Gross margin improvement in ANZ due to favourable mix and strong RGM, with good cost control in Indonesia

Must Win Brands



Priority markets



SEGMENTAL PERFORMANCE: AFRICA

STRONG LFL REVENUE GROWTH WITH MARGINS SUPPORTED BY WILMAR JOINT VENTURE



£m unless otherwise stated

	H1 FY24	H1 FY23	
Revenue	90.8	133.2	31.8% reported decline due to Naira devaluation
LFL revenue growth	17.4%	15.6%	
Operating profit	13.7	15.8	Price/mix driven. Mid-single digit volume declines
Operating profit margin	15.1%	11.9%	
Change	320bps	370bps	Reduction in operating cost and improvement in PZ Wilmar JV

Must Win Brands



Priority markets



CASH FLOW AND NET DEBT

IMPROVING GROSS DEBT TRENDS DUE TO CASH GENERATION AND REPATRIATION FROM NIGERIA



	1 June 2023		H1 FY24 free cash flow	2 December 2023	
<i>£m unless otherwise stated</i>	Reported FX	Constant FX ²			
Total cash	256.4	150.5	(22.4)	128.1	
Gross debt	(251.2)	(251.2)	25.9	(225.3)	£25.9m reduction in gross debt
Other	0.5	0.5	-	0.5	
Net cash / (debt)¹	5.7	(100.2)	3.5	(96.7)	1.1x Last Twelve Months EBITDA
<i>Naira cash</i>	<i>201.1</i>	<i>98.5</i>	<i>(21.1)</i>	<i>77.4</i>	Reduced exposure to further depreciation of Naira, following initial £102.6m devaluation in June
<i>Headroom on £325m bank facility</i>	<i>73.0</i>	<i>73.0</i>	<i>32.0</i>	<i>105.0</i>	Headroom of £116m as at 31 January

1 - Net debt/ (cash) is shown excluding IFRS16 lease liabilities.
2 - Constant FX rates refer to balance sheet rates as at 2 December 2023.
Cash flow bridge is shown in the appendix.

“At our FY23 full year results in September, we noted that the Nigerian macroeconomic environment, and the currency particularly, would be the key determinant of FY24 results. Since then, we have experienced further depreciation of the Naira, with the official rate falling more than 30% since our balance sheet date of 2 December.

As a result, we now expect FY24 adjusted operating profit, at reported rates of exchange, to be in the range of £55-60 million.



STRATEGIC UPDATE

JONATHAN MYERS - CHIEF EXECUTIVE OFFICER



Imperial Leather pack shot image created using Artificial Intelligence platform Midjourney and based on key search terms and product fragrances to improve online shopping experience for consumers.

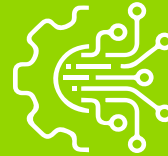
OUR STRATEGY IN SUMMARY



**BUILD
BRANDS**



**SERVE
CONSUMERS**



**REDUCE
COMPLEXITY**



**DEVELOP
PEOPLE**



**GROW
SUSTAINABLY**

A REMINDER OF OUR PRIORITIES FOR FY24

WE ARE DELIVERING AGAINST THE FY24 PRIORITIES WE ESTABLISHED IN SEPTEMBER



1 Further simplifying and strengthening Nigeria



2 Returning the UK to sustainable, profitable growth



3 Driving further expansion from the core



4 Continuing to transform capabilities



OUR FY24 PRIORITIES: NIGERIA

WE ARE STRENGTHENING OUR UNDERLYING BRAND POSITIONING IN NIGERIA

#1 NIGERIA



Driving new usage occasions

Stella 'De-seasonalising' Stella to build demand outside of Harmattan peaks



Driving awareness and penetration



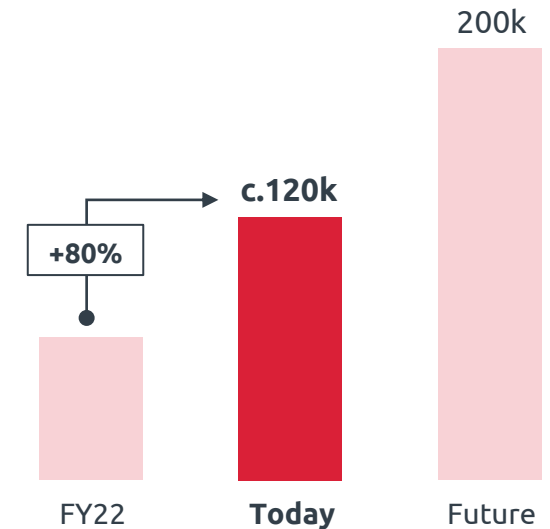
Recruiting the next generation of mums, in specialised **Mother and Baby stores** and through **hospital programmes**



Increasing distribution



Total stores under direct coverage has **increased 80%** and will increase further over time



DOUBLE-DIGIT % REVENUE GROWTH FROM PRICE/MIX AND VOLUME

OUR FY24 PRIORITIES: UK

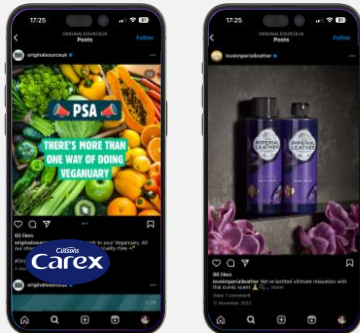
TURNAROUND IN PERFORMANCE DRIVEN BY BUILDING BACK EXECUTIONAL CAPABILITIES

#2 UK



RE-BUILDING THE BASICS

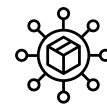
Marketing and comms



Innovation



Distribution

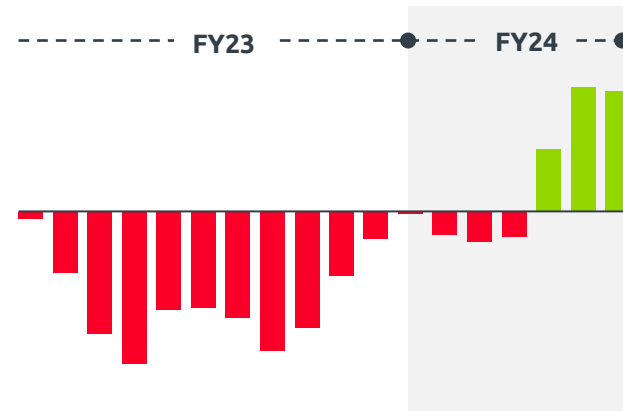


+6%

Total distribution points

H1 FY24 PERFORMANCE¹

Total UK Personal Care portfolio value share has improved significantly in FY24³



Volume share²

+230bps

Revenue

+9%

Gross profit %

290bps

All brands in share and revenue growth in Q2



1 - Market share, revenue and gross profit % is H1 FY24 vs. H1 FY23
2 - Volume share based on IRI and Kantar data. Comparable value market share growth was 60bps
3 - Source: IRI Outlets, plus Discount Channel from Kantar, Rolling 12weeks to 24th December from 4th September 2022, Value Share Change vs previous year

DIAGNOSING THE RECENT UNDERPERFORMANCE IN BEAUTY

BRAND EQUITY IN OUR BEAUTY PORTFOLIO REMAINS STRONG BUT INNOVATION AND EXECUTION HAS BEEN UNSATISFACTORY

ST.TROPEZ



39%
market share¹

#1
for Spontaneous Awareness²

8 out of Top 10
self-tan products are St.Tropez¹

Highly attractive
distribution



SEPHORA

SANCTUARY
SPA



Multiple awards
throughout FY24

#1
'improved wellbeing/self-care'

#1
'makes you Feel Pampered'



Root causes of underperformance:



**Inconsistent in-store
execution**



**Insufficient
innovation pipeline**



**Overly-complex
organisation**

ADDRESSING THE BEAUTY CHALLENGES

TWO ORGANISATIONAL CHANGES TO ADDRESS UNDER-PERFORMANCE IN BEAUTY AND STRENGTHEN GROUP-WIDE BRAND-BUILDING

1 Combining Personal Care and Beauty Business Units to simplify the UK...

UK PERSONAL CARE

UK BEAUTY

Two separate teams, processes and partners
Customer duplication

One team and one face to the customer



ST.TROPEZ

2 ...and strengthening Group-wide brand-building and growth capabilities



Expanded **marketing, R&D and commercial** teams



Better **cross-market collaboration** in brands that can travel



More effective **best practice sharing**



Improved execution



Strengthened pipeline



Simplified organisation

OUR FY24 PRIORITIES: EXPANDING BEYOND THE CORE

CONTINUED SUCCESS IN GROWING OUR BRANDS INTERNATIONALLY

#3 EXPANSION



Childs Farm®



In partnership with



Over **200 4-5 star reviews** across the range
within **3 months** of launch



Childs Farm®



Growth in

amazon



eczema moisturiser cream
mildly fragranced
★★★★★ 4.8 (166)

Now targeting
premium
regional
grocers



100+ reviews,
1m+ reach
From **5 mega**
influencers +
54 macro/micro
influencers



Expansion
'beyond the sink'
Auto dishwashing
segment **twice the**
size and growing
twice as fast as
manual



OUR FY24 PRIORITIES: CAPABILITIES

REVENUE GROWTH MANAGEMENT HAS BEEN FOCUSED ON UK PERSONAL CARE AND WILL BENEFIT OTHER MARKETS OVER TIME

#4 CAPABILITIES



UK PERSONAL CARE

Investing in RGM muscle...

RGM 'toolkit' launched in UK:

- Standardisation of best practice
- Ease of wider roll-out
- Data integrity
- Ease of data sharing



Based on in-housing of data and analytics:

- Lower cost and improved speed
- Greater flexibility and scope
- Minimal manual interventions



Toolkit to be rolled out to other markets in due course

...while optimising in-year performance

Promo optimisation

Optimised feature space in major grocers



Active mix management

Margin-accretive, channel-specific New Product Development



£2m

Annualised gross profit uplift from recent RGM activity in UK Personal Care

SUMMARY



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APPENDIX

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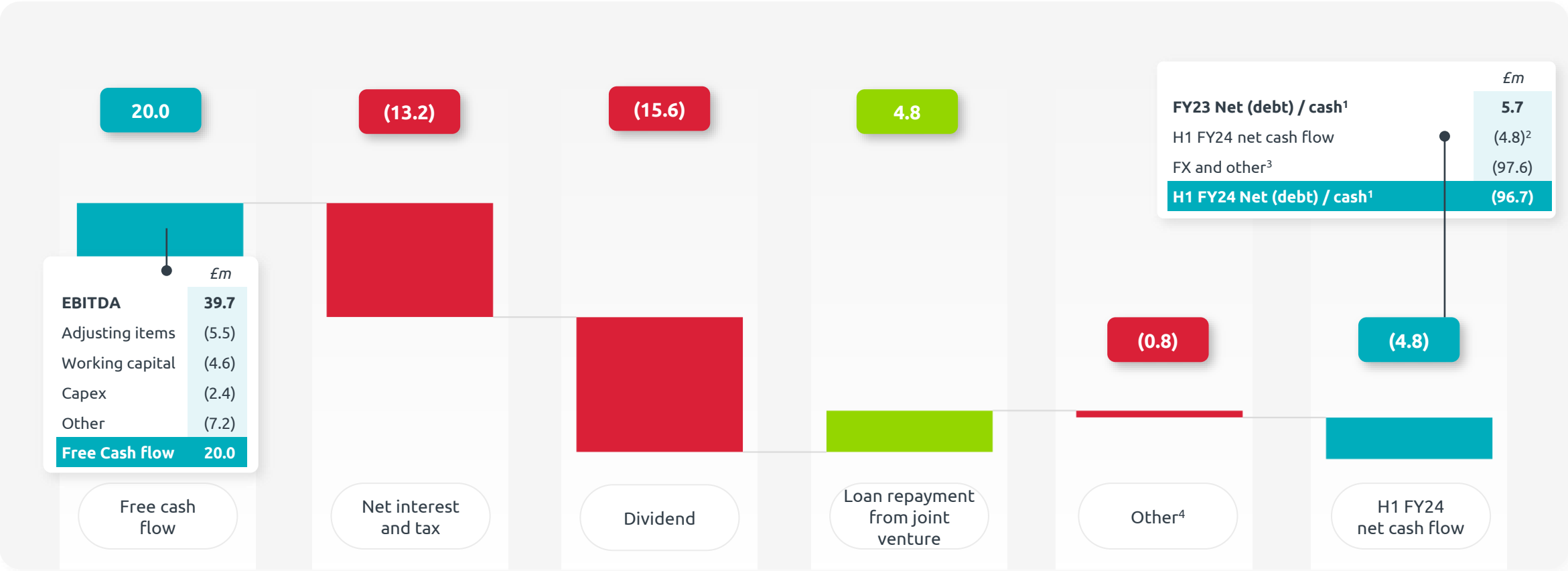
FOREIGN EXCHANGE ANALYSIS



£m	% FY23 revenue	H1 FY24	H1 FY23	% change	Revenue impact (£m)
GBP	27%	1.00	1.00	-	-
NGN	35%	915	509	(44)%	(52.9)
AUD	14%	1.92	1.74	(9)%	(4.3)
IDR	11%	19,161	17,780	(7)%	(3.1)
USD	7%	1.25	1.18	(6)%	(0.9)
Other	6%	-	-		(3.1)
Total	100%				(64.3)

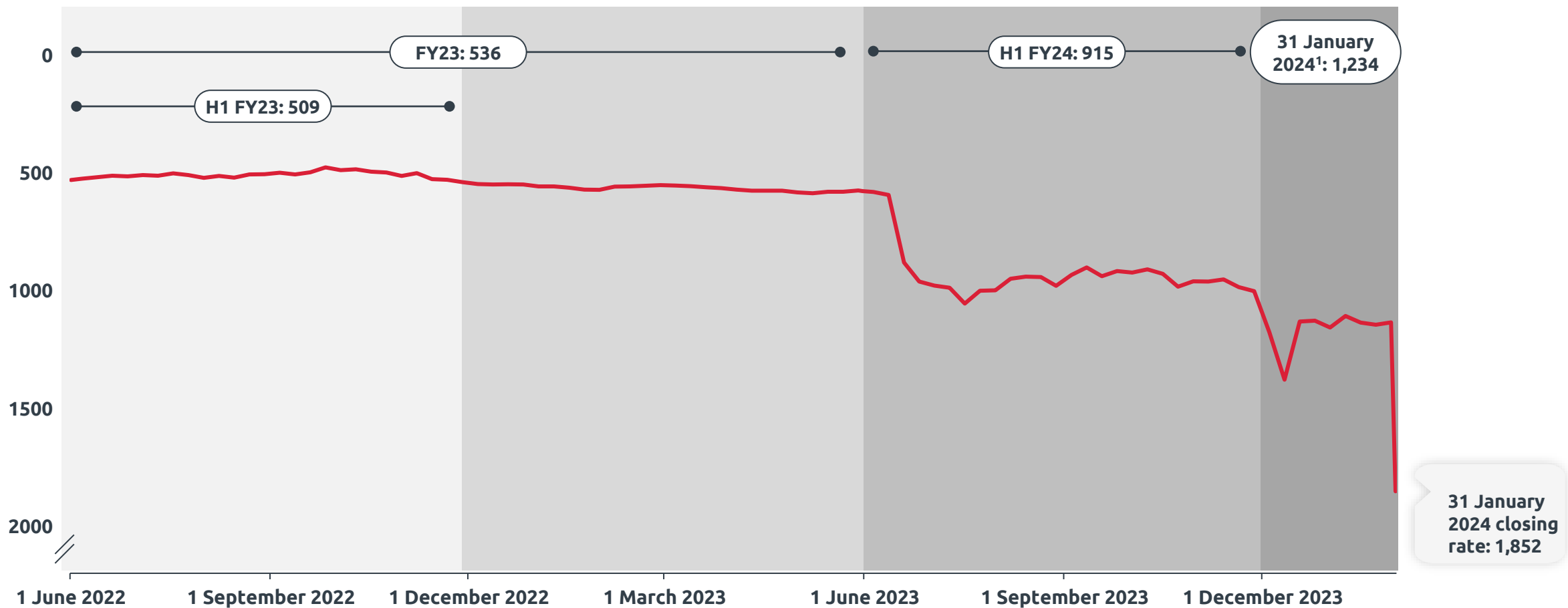
Table shows the impact of translating H1 FY23 revenue at H1 FY24 foreign exchange rates.

CASH FLOW AND NET DEBT



1 - Net Cash/(Debt) is shown excluding leases.
2 - £4.8m refers to the statutory net cash flow in H1 FY24. £3.5m net cash flow shown on slide 12 is calculated on a constant currency basis.
3 - £0.2m included in 'FX and other' relates to unamortised fees on borrowings.
4 - £0.8m included in 'Other' comprises the net effect of disposal of assets and repayment of finance leases.

HISTORIC NGN/GBP RATES



Rates shown are NGN/GBP rates used to translate the P&L in the respective periods
1 - Average rates in H2 FY24 from 3 December 2023 to 31 January 2024

Term	Definition
APM	Alternative performance measure
Adjusted earnings per share	Earnings per share from continuing operations adjusted for the impact of adjusting items
Brand Investment	An operating cost related to our investment in brands (previously 'Media & Consumer')
Adjusted operating profit	Operating profit continuing operations adjusted for the impact of adjusting items
Employee well-being	% score based upon a set of questions within our annual survey of employees
ETR	Effective Tax Rate
Free cash flow	Cash generated from operations less capital expenditure
Free cash flow conversion	Free cash flow as a % of adjusted EBITDA from continuing operations
Like for like (LFL) revenue growth	Growth on the prior year at constant currency, excluding unbranded sales and the impact of disposals and acquisitions, and adjusting for the number of reporting days in the period
Must Win Brands	The brands in which we place greater investment and focus. They comprise: Carex, Childs Farm (acquired in March 2022), Cussons Baby, Joy, Morning Fresh, Original Source, Premier, Sanctuary Spa and St Tropez
Net debt	Cash, short-term deposits and current asset investments, less bank overdrafts and borrowings. Excludes IFRS 16 lease liabilities
Portfolio Brands	The brands we operate which are not Must Win Brands
PZ Cussons Growth Wheel	Our 'repeatable model' for driving commercial execution, comprising 'Consumability', 'Attractiveness', 'Shopability' and 'Memorability'
Revenue Growth Management (RGM)	Maximising revenue through ensuring optimised price points across customers and channels and across different product sizes
SKUs	Stock keeping unit
Through the line	Marketing campaign incorporating both mass reach and targeted activity